

COVID Response Patient-led Campaign

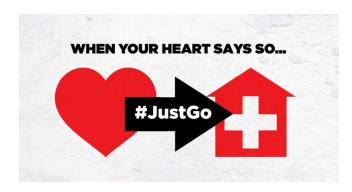
(March 30 – July 31, 2021)

Campaign Phases



Phase 1:

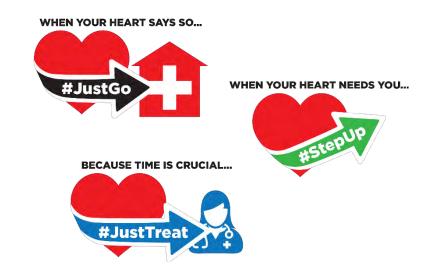
June 15 – July 31, 2020 *Media focus*



Phase 2:

March 30 – July 31, 2021 *Digital focus* Phase 3:
Locally focused initiatives

Pending



Raising awareness and driving action



Phase 2 of our COVID Response Campaign highlighted that cardiac emergencies are **medical emergencies**; heart patients need to be **proactive in seeking care**; and healthcare providers and systems need to **prioritise the treatment of heart patients**.





WHEN YOUR HEART NEEDS YOU...







The 'Just Go' Message



If you are experiencing a heart or stroke emergency – this is **NOT** the time to 'stay at home' - **When your heart says so, #JustGo.**

WHEN YOUR HEART SAYS SO...



The 'Step Up' Message



Own your heart health by recognising and tracking symptoms, reaching out to your healthcare provider and following through with your treatment plan. When your heart needs you, #StepUp.

WHEN YOUR HEART NEEDS YOU...



The 'Just Treat' Message



COVID-19 has upended the world and we are facing an unprecedented burden of heart disease. **Because time is crucial, #JustTreat.**

BECAUSE TIME IS CRUCIAL...



Resources: Toolkit with multiple assets



- Video animations
- Patient videos from our Affiliates
- Social media graphics in multiple sizes
- Tips and Editorial Calendar

Campaign graphics and animations translated into 14 languages



Download the #JustGo Campaign Resources!

Video Translations (YouTube):

FR | ES | DE | CZ | AR | SL | PT | BR | PL | NL | LV | LT | IT | JP | MX

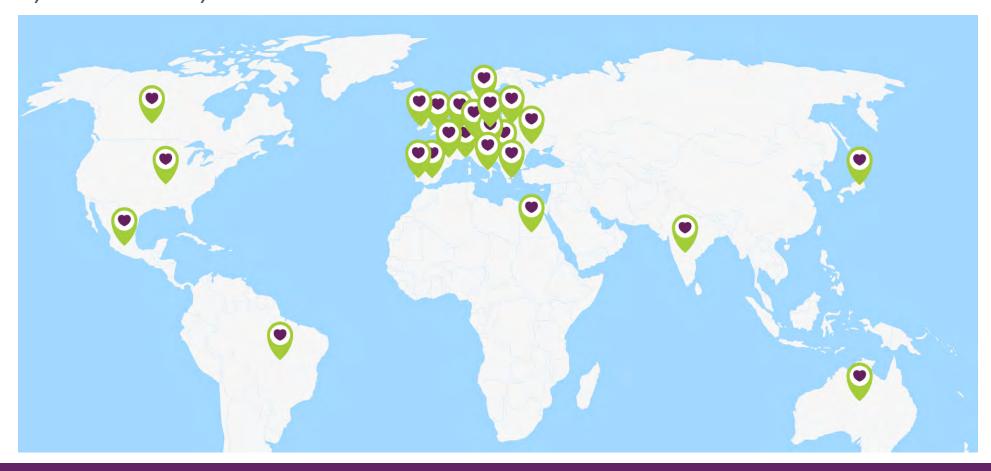
Download Your Toolkit:

EN | FR | ES | DE | AR | SL | PT | BR | PL | LV | LT | IT | JP | MX

International Reach



Australia, Austria, Belgium, Brazil, Canada, Egypt, France, Germany, Greece, India, Ireland, Italy, Japan, Latvia, Lithuania, Mexico, Netherlands, Poland, Portugal, Spain, Sweden, Switzerland, UK and the US.



Supported by societies and organisations, including:



- World Heart Federation
- European Society of Cardiology
- The International Atherosclerosis Society (IAS)
- FH Europe
- British Society for Heart Failure
- Association of Chartered Physiotherapists in Cardiac Rehabilitation, UK
- Irish College of General Practitioners & Irish Cardiac Society

Campaign reach update



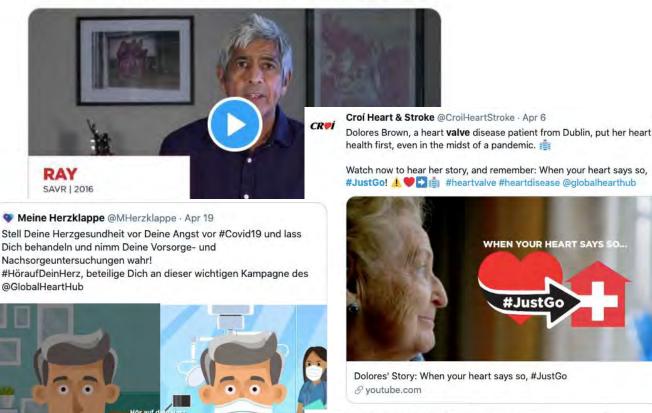
Over 36,534,000+
opportunities to see
or hear across digital,
print and radio media.

Press pick-up – 80+ features across 7 countries, includes National coverage in Canada, Spain, Germany, Ireland, Austria, UK and Italy.



Heart Valve Voice-US @Heart Valve US · Apr 14

If you have been diagnosed with heart **valve** disease and have not followed up with your heart team, make an appointment today **#JustGo**



European Society of Cardiology Advocacy @ESCAdvocacy · Apr 1
#HeartCare continues to be a priority throughout the pandemic.
@escardio supports the @GlobalHeartHub campaign. Even during

Remember, we #cantpauseaheart - cutt.ly/Dcil9Pu

illi

Social media reach update



Shared by 96+ influencers, follower total of 743,000+ users

Global Heart Hub digital highlights

Facebook, Twitter, LinkedIn, Instagram:

- Impressions: 1,274,145+
- **Engagements:** 141,000+
- Campaign webpage views: 11,240+

New for Phase 2: International video campaign



YouTube campaign using country-specific videos: 1,803,700+ impressions







Shared by Organisations, including:



AADIC-Heart Failure Portuguese Association,

Portugal

AEPOVAC, Spain

AISC, Italy

AllianceCoeur, France

Cardio Alianza, Spain

Croí Heart & Stroke, Ireland

Cuore Italia, Italy

Dilated Cardiomyopathy Foundation

EcoSerce, Poland

Egyptian Association for Care of

Heart Failure Patients

FOKUS Patient, Sweden

Heart Valve Voice UK

Heart Valve Voice Japan

Heart Valve Voice US

Heart Valve Voice Canada

Heartlife Canada

Infosalus, Spain

Lado A Lado, Brazil

Lithuanian Heart Failure Association

Meine Herzklappe, Germany

Parsirdi, Latvia

Salud a Diario, Spain

The Mended Hearts Inc. United States

Analytics from the Patient Organisation

Aepovac, Spain

Website page views	
Page views	5,762

Social Media		
Twitter		
Impressions	8,469	
Engagements	89	
Video Views	156	
Facebook		
Impressions	3,662	
Engagements	69,000	
Video Views	582	
LinkedIn		
Impressions	3,339	
Instagram		
Impressions	5,819	

Media Pick-ւ	ıp	
Publication	Description	Circulation
EFE SALUD	Press Release	762,000
IM MÉDICO	Interview M ^a Cecilia Salvador, president of AEPOVAC	73,000
PM FARMA	Press Release	122,000
SALUD A DIARIO	Press Release	23,000
NOTICIAS DE	Press Release	2,000
CRÓNICA DE CANTABRIA	Press Release	1,000
DIARIO SIGLO XXI	Press Release	119,000
INFOSALUS	Press Release	2,587,000
STICK NOTICIAS	Press Release	5,000
VALOR SALUD (Radio)	Interview Dr. Solis and Homa (patient)	24,000
TELEMADRID (Web)	TV report on the website	2,900,000
TELEMADRID (TV)	TV report on the news	200,000
LA OTRA (TV)	TV report on the news	90,000



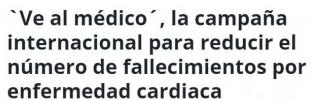
Other		
National Society / Org Support	Spanish Society of Cardiovascular and Endovascular Surgery, Spanish Federation of Anticoagulated patients	
Influencer Support	Dr. Jorge Solís, Head of Heart Valve Disease Unit	
Other promotions	Industry	

Combined reach of up to 7,004,000 Spanish users.

AEPOVAC, Spain



















Heart Valve Voice UK



Social Media		
Twitter		
Impressions	94,500	
Engagements	1,200	
Video Views	3,433	
Facebook		
Impressions	248,000	
Engagements	10,000	
Video Views	1,946	
LinkedIn		
Impressions	11,432	
Instagram		
Impressions	7,000	
Video Views	765	

Media pick-up		
Publication	Description	Circulation
BBC South	News Feature	500,000
ITV News	News Feature	5,000,000
Lancashire Life	Column	25,000
Lancashire Evening News	Column	75,000
Mail Online	Feature with Steve McCabe	4,500,000
Health Radio UK	News report	100,000
Radio Interviews	15+ radio interviews including BBC Radio, Times Radio and Wave 105.2 FM	4,600,000

Other	
National Society / Org Support	BHVS, SCTS, Blackpool Hospital
Influencer Support	Dave Swanton Professor Mamas Mamas
Special activity	Interview with Professor Mamas Mamas after his data regarding backlog in UK.

Combined reach of up to 15,178,000+ UK users.

Heart Valve Voice UK





Phillip Read has been waiting for a replacement heart valve since he diagnosed with valve disease diagnosis was missed after collapsing in October 2018.

In October 2020, his mitral valve disease had deteriorated to severe, and urgent intervention has been required. He has been given no fixed date for surgery, although he has been told he is close to the top of the waiting list.

While he continues to work, his symptoms - breathlessness and fatigue - are getting worse and his life is increasingly affected by his condition.





The simple stethoscope test that spots a silent killer: It helped save MP Stephen McCabe, so why don't GPs routinely listen to the hearts of over-65s?

By MOIRA PETTY FOR THE DAILY MAIL

















"My journey started at Chorley, then to Preston and then to Blackpool, And between the three, they have done a fantastic job. They gave me

another chance. Before I went in at the start of February, turning my laptop computer on was an effort. Walking 20 steps to the bathroom

Heart Valve Voice



Professor Mamas Talks Valve Disease with Heart Valve Voice CEO, Wil Woan



Heart Valve Voice @HeartValveVoice

During #COVID19, the number of those with heart attacks seeking urgent #hospital care dropped by more than 50%. Every minute counts when you have a heart emergency. So if you're having a heart emergency, now is not the time to stay home. When your heart says so, #JustGo. pic.twitter.com/xSbt3e1Kpj

I am feeling lucky to be alive thanks to hospital professionals

simply I was dying, I couldn't get warm, my feet were swol-len with oedema and walking

team at Preston carried out all the necessary tests. I had



with Mr Zacharias

idmitted but that was dow



Croí, Ireland



Website page views	
Page views	1,282

Social Media		
Twitter		
Impressions	41,302	
Engagements	589	
Video Views	144	
Facebook		
Impressions	791,217	
Engagements	38,447	
Video Views	4,283	
LinkedIn		
Impressions	1,691	
Video views	184	
Instagram		
Impressions	703	

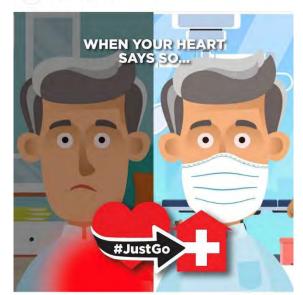
Media Highlights		
Publication	Description	Circulation
RTÉ	Croí CEO on national news and digital channels sharing Just Go message	1,800,000
Irish Daily Star	Feature	45,000
Irish Mirror	Feature	45,000
Irish Examiner	Feature	183,859
Irish Independent	Feature	893,100
The Herald	Feature	28,940
Irish Mirror	Feature	133,620
Buzz.ie	Feature	32,980
Oireachtas.ie	Feature	6,800

Other		
National Support	Irish Cardiac Society; Irish Collage of General Practitioners	
Special activity	National radio advert with 'Just Go' message. RTE Radio 1: Weekly listenership - 1,436,000 Lyric FM Weekly listenership - 294,000	
E-newsletter	3,000+ emails opened	
Health promotions	Health webinar with 350+ attendees	
Instagram Q+A	Special Instagram Q+A with a nurse	

Combined reach of up to 5,782,491
Irish users.

Croí, Ireland





View Insights

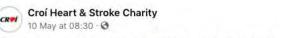
Promote



Liked by cuore_italia and 37 others

croiheartstroke It's time to put your heart health before the fear of #COVID19!

COVID-19 has disrupted the world, especially our healthcare systems. Many people remain fearful of visiting their doctor or going to hospital in case they become infected. Many hesitate in seeking medical help, even when experiencing obvious cardiac symptoms. Many are avoiding



Warning signs of a heart attack may not be what you think, and can vary from person to person.

Some of the most common signs to look out for are:

- Pain/discomfort in the chest.
- Pain spreading to arms.
- Pain in the upper body like neck, jaw, back and shoulders.
- Shortness of breath.
- An overwhelming feeling of anxiety.

If you suspect you, or a loved one, is having a heart attack, do not delay in seeking medical help - #JustGo!

Learn more at https://croi.ie/covid-response/



As part of the Global Heart Hub, we are committed to supporting...









Heart Valve Voice Canada



Website page views		
	Page Views (homepage) with campaign banner	3,988

Social Media	
Twitter	
Impressions	29,099
Engagements	373
Video Views	261
Facebook	
Impressions	14,033
Engagements	752
Video Views	446

Media pick-up		
Publication	Description	Circulation
Global News British Columbia	Television interview	1.3M (TV) 50,000 (web)
Global News Kingston	Television interview	149,000
City News	Radio interview	43,400
Fairchild TV – Largest Asian media outlet	Television interview	400,000
Bracebridge Examiner	Newspaper	10,000
Toronto Star (web)	Web article	35,600
North Bay Nippising	Newspaper	43,000

Other	
Influencer Support	Healthcare Professionals: Jacquelin Little NP; Cheryl Low NP; Lorraine Montoya, APN; Kristin Peters, RN; Dr. Charlie Peniston, Cardiac Surgeon; Rae Anne Roman, RN. Heart Valve Patients: Nancy Bagworth, Brian Socransky and John Stott
HVV Canada Monthly Newsletter	Total opens of newsletter: 2,273

Combined reach of up to 2,082,000+ Canadian users.

Heart Valve Voice Canada



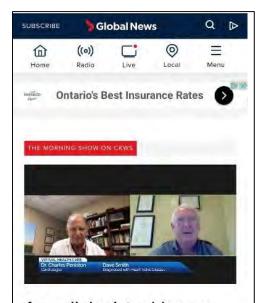
We are pleased to see the gradual resumption of elective procedures, including heart surgeries, in Ontario. This serves as a reminder that patients experiencing new or changing symptoms should not delay seeking care and #JustGo to the hospital!

Heart Valve Voice









A cardiologist addresses the issues regarding undiagnosed heart valve disease

GNM speaks with Cardiologist Dr. Peniston about the disease and why patients are going undiagnosed. We also speak with Dave Smith about his diagnosis.









Meine Herzklappe, Austria



Website page views Page views 5,197

Social Media		
Twitter		
Impressions	35,402 (organic)	
Engagements	769	
Video Views	1,206	
Facebook		
Impressions	397,304	
Engagements	3,861	
Video Views	35,550	
Instagram		
Impressions	2,995 (organic)	
Video Views	1,245	

Media pick-up		
Publication	Description	Circulation
Horizont	Feature	43,200
Pflege Professionell	Feature	129,000
Österreichische Bauernzeitung	Feature	143,400

Other	
National Society / Org Support	Österreichischer Herzverband Österreichischer Herzfonds shared the campaign
Special activity	Created 10 "Ask the professor" - videos about covid with Prof. Hengstenberg and Prof. Rosenhek
Other promotions	4 information stands in large shopping malls in Austria, 360,000 opportunities to see.

Combined reach of up to 1,159,129
Austrian users.

Meine Herzklappe, Austria

















Meine Herzklappe

Heart Valve Voice US



Website page views

Page views TBC

Social Media		
Twitter		
Impressions	61,922	
Video Views	25,584	
Facebook		
Impressions	311,330	
Engagements	384	
Video Views	27,051	

Other

Zeeto resulted in 1,205 survey/self-assessment completions

Beginning a television PSA campaign in May and creating new video content.



Heart Valve Voice-US @HeartValveUS · Apr 14

If you have been diagnosed with heart **valve** disease and have not followed up with your heart team, make an appointment today **#JustGo**



Combined reach of up to 424,500 American users.

Initiative Herzklappe, Germany



Website page views		
Page views	5,562	

Social Media	
Facebook	
Impressions	287,206
Engagements	286
Video Views	8,781



Combined reach of up to 301,835
German users.

Initiative Herzklappe, Germany

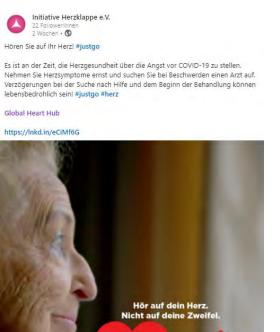




Vertasst von Kira Nubel 22. 4 Juni 62. Es ist an der Zeit, die Herzgesundheit über die Angst vor COVID-19 zu stellen. Nehmen Sie Herzsymptome ernst und suchen Sie bei Beschwerden einen Arzt auf. Verzögerungen bei der Suche nach Hilfe und dem Beglinn der Behandlung können lebensbedrohlich sein! #JustGo

Initiative Herzklappe e.V.





#HörAufDeinHerz





Cuore Italia - Italy



Website page views	
Page views	2,537

Social Media		
Twitter		
Impressions	5,607	
Engagements	92	
Video Views	57	
Facebook		
Impressions	19,578	
Engagements	323	
Video Views	416	
You Tube		
Video Views	447	
Instagram		
Reached	137	

Media pick-up		
Quotidiano Sanità	Article	14,300
La Sicilia	Article	13,400
Controradio	Radio Interview	23,000

National Support

Website wwww.senioritalia.it

Two news articles, see here and here, published on the website senioritalia.it were relaunched on the institutional newsletter of Senior Italia FederAnziani, distributed every week to a database of 100,000 recipients.

Relaunch Social Network Senior Italia

All the contents of the campaign posted on the official social pages of Cuore Italia were shared:

- Facebook Senior Italia II Giornale del Web (140,000 followers)
- Twitter @FederAnziani (8,500 followers)
- Twitter @FederAnziani_FA (1,700 followers)

Combined reach of up to 331,000 Italian users.

Cuore Italia - Italy









19 Aprile 2021

Mettiamo il CUORE prima (della paura) del Covid

La testimonianza dei pazienti con patologie delle valvole cardiache nel video internazionale

CONTINUA A LEGGERE



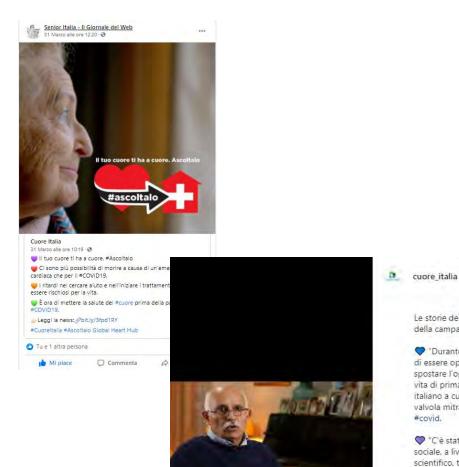
Interazioni

Persone raggiunte:

Metti in evidenza il post

Pubblicato da Noemi Colucci @ 23 aprille @

II #COVID19 ha sconvolto il mondo e, in particolare, i nostri sistemi





dovuta semplicemente alla paura della

Heart Valve Voice Japan

Website page views Page views 266

Social Media	
Twitter	
Impressions	136,486
Engagements	2,591
Video Views	8,117
Facebook	
Impressions	3,862
Engagements	528
Video Views	895

国際的な心臓疾患関連の連合組織Global Heart Hubld、新型コロナウイルス感染症でも適切に心臓病の治療ができるよう、啓発キャンペーンを実施しています。毎週月、水、金増日に啓発メッセージを投稿しますので、ぜひシェアをお願いします。

水曜日は「#一歩前へ進もう」の日

自分の症状を認識して記録し、医療関係者 (主治医) に連絡して治療計画を遂行することで、心臓の健康を維持しましょう。心臓に求められたら、#一歩前へ進もう

診察の準備をしましょう。

#一歩前へ進もう YouTube動画 https://youtu.be/O4MZcabTvyM

キャンペーン特設ページ

https://heartvalvevoice.jp/news/covidresponsecampaign/

月曜日は「#病院へ行こう」水曜日は「#一歩前へ進もう」金曜日は「#治療をしましょう」

新型コロナウイルス感染症対策キャンペーン(CO VID Response Patient-led campaign)特設ペ ージ

ヨーロッパ・南北アメリカからはじまり、アジア、オセアニアもカバーする心臓疾患関連の連合組織Global Heart Hubでは、3月末から7月末にかけて、新型コロナウイルスのパンデミック中の命を救い、身体的な障害を減らすことを目的とした、心臓病患者組織間の国際的な連携キャンペーン(※1)を行っています。当ネットワークは、この活動に否則しています。

※1世界心臓連盟 (World Heart Federation) 、国際動脈硬化学会 (IAS) 、FHヨーロッパ (FH Europe) などの臨床 学会や国際機関が連携

啓発動画には日本語版もありますので、ぜひご覧いただき、周囲の方へもシェアしてください。

■ YouTube動画





国際的な心臓疾患関連の連合組織Global Heart Hub は、新型コロナウイルス感染症でも適切に心臓病の治療ができるよう、啓発キャンペーンを実施しています。毎週月、水、金曜日に啓発メッセージを投稿しますので、ぜひシェアをお願いします。

月曜日は「#病院へ行こう」の日





Combined reach of up to 152,750
Japanese users.

Lado a Lado, Brazil

Social Media		
Facebook and Instagram		
Impressions	40,499	
Engagements	10,078	
Video Views	17,171	









Mended Hearts, US



Website page views

Page views TBC

Social Media	
Twitter	
Impressions	7,541
Engagements	128
Facebook	
Impressions	3,090
Engagements	64
LinkedIn	
Impressions	275
Instagram	
Impressions	749
Video Views	24



Mended Hearts @MendedHearts · May 11

If you are experiencing a heart or stroke emergency – this is NOT the time to 'stay at home'.

When your heart says so, #JustGo.

@GlobalHeartHub





Mended Hearts @MendedHearts · May 19

Own your heart health by recognizing and tracking your symptoms, reaching out to your healthcare provider and following through with your treatment plan.

When your heart needs you, #StepUp. @GlobalHeartHub





Mended Hearts @MendedHearts

COVID-19 has upended the world and we are facing an unprecedented burden of heart disease.

Because time is crucial, #JustTreat.

@GlobalHeartHub pic.twitter.com/QUmjKndrjT

Combined reach of up to 11,870
American users.

PACO, Mexico

Website page views

Page views 1,954

Social Media	
Twitter	
Impressions	2,770
Engagements	79
Video Views	47
Facebook	
Impressions	1,146
Engagements	1,929
Video Views	86

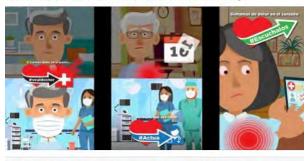
Other	
National Society / Org Support	Support from 10 national organizations
	Radio spot – reach?





La Global Heart Hub lanza campaña internacional de respuesta a la pandemia COVID-19 con 3 mensajes claves #vealdoctor(#JustGo), #Escuchalos(#SteUp), #Actua(#JustTreat)

Nos unimos porque sabemos que uniendo esfuerzos llegamos a más personas, que actuando a tiempo pueden salvar su vida

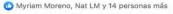


Obtén más Me gusta, comentarios y contenido compartido Si promocionas esta publicación, se mostrará a más personas.

188 Personas alcanzadas

Interacciones

Promocionar publicación



Tweet principal tuvo 356 impresiones

Si presentas síntomas de enfermedad cardiovascular, no te quedes en casa.
Si tu corazón te lo pide, #vealdoctor ♥ [♣] (#JustGo) @GlobalHeartHub
pic.twitter.com/GWYt7plwj7



Combined reach of up to 7,980
Mexican users.



Heartlife Foundation, Canada



Social Media

Twitter, Facebook and Instagram

Impressions

5,000



HeartLife Foundation @HeartLifeCanada · Apr 4

Step Up

Own your heart health by recognizing and tracking your symptoms, reaching out to your healthcare provider and following through with your treatment plan. When your heart needs you, #StepUp Because #itsaboutlife





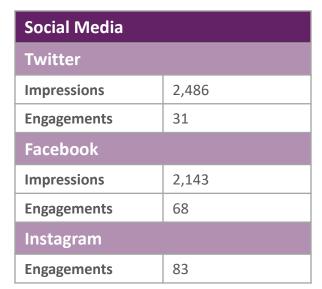
HeartLife Foundation @HeartLifeCanada · Mar 31

Along w/ @GlobalHeartHub we are taking part in a COVID Response Campaign w/3 messages - #JustGo, #StepUp and #JustTreat. The aim of the campaign is to raise awareness, drive action & ultimately save lives of heart patients worldwide. Help spread the msg: globalhearthub.org/covid-response/



Combined reach of up to 5,000 Canadian users.

AISC, Italy







30 MARZO 2021_AISC PARTECIPA ALLA CAMPAGNA DI SENSIBILIZZAZIONE DI RISPOSTA AL COVID-19 DELLA GLOBAL HEART HUB CHE INIZIA OGGI E DURERA' FINO AL 30 LUGLIO 2021

La pandemia da COVID-19 ha sconvolto il mondo e, in particolare, la cura della salute personale ed i nostri sistemi sanitari. Molte persone ritardano la ricerca di assistenza medica quando si manifestano evidenti sintomi cardiaci. Molti hanno paura di andare dal proprio medico o in ospedale. Molti annula programati apuntamenti medici. Questi ritardi possono essere pericolos per la propria via. È tempo di metetre la salute del cuore prima della paura del COVID-19. È più probabile che si muoia per un evento cardiaco che per COVID-19. La campagna di risposta COVID della Giobal Heart Hub, di cui AISC fa parte, è una collaborazione internazionale tra organizzazioni di pazienti cardiopatici volta a salvare vite umane e ridurre la disabilità durante la pandemia di coronavirus con lo scopo di aumentare la consapevolezza dei pazienti ed incentivare l'azione nella ricerca del supporto medico. I 3 messaggi chiave della campagna sono:

-Se stai vivendo un'emergenza cardiaca o istrus questo NON è il momento di "restare a casa". Il tuo cuore ti ha a cuore #Ascoltalo -Gestisci la salute del tuo cuore riconoscendo e monitorando i tuo i sintomi, contattando il tuo medico e seguendo il tuo piano terapeutico. Quando il tuo cuore ha bisogno di te #Agisci

-Il COVID-19 ha sconvolto il mondo e stiamo affrontando un peso senza precedenti di malattie cardiache. Ogni attimo è vita #NonAspettare

Per saperne di più visita il sito http://www.globalhearthub.org/

SCARICA OUI IL COMUNICATO STAMP





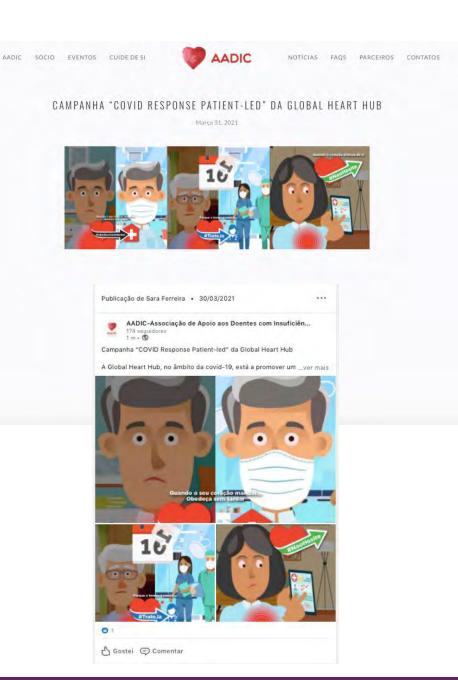
Combined reach of up to 4,800 Italian users.

AADIC, Portugal

Website page views

Page views 865

Social Media	
Facebook	
Impressions	374
Engagements	13
Video Views	-
LinkedIn	
Impressions	46
Video Views	-





Combined reach of up to 1,300 Portuguese users.

Egyptian Association for Care of Heart Failure Patients



Social Media	
Twitter	
Impressions	50
Facebook	
Impressions	985
Engagements	54





Combined reach of up to 1,089+ Egyptian users.

Supporter Coverage





Learn more about @GlobalHeartHub's new #COVID Response Campaign globalhearthub.org/patient-led-co...







Remember, we #cantpauseaheart - cutt.ly/Dcil9Pu



Global Heart Hub has launched a COVID Response Campaign with 3 key messages - #JustGo, #StepUp and #JustTreat. The aim of the campaign is to raise awareness, drive action & ultimately save lives of heart patients worldwide. Help spread the message: globalhearthub.org/covid-response/

Show this thread





Industry supporters





Medtronic











Thank you!